



SAFE-T-TEC
PROFESSIONAL SAFETY EQUIPMENT

July 29th 2025

ACQUISITION FAQs

It's "business as usual" for Safe-T-Tec, but here are answers to FAQs that you may have:

When does Esko Safety take full ownership of Safe-T-Tec's Clothing & PPE ranges?

August 1st 2025

Who do I call to place Safe-T-Tec orders or make general inquiries?

From August 1st, please direct all inquiries to Esko Safety
PHONE 0800 500 470 or sales@eskosafety.com
The appropriate Team will handle and reply to your inquiry.

Are there any staff changes?

Josh (Sales), Catriona (Customer Service), Marguerite (Admin) and Tasi (Warehouse) will remain in their current roles as part of the wider Esko family.

Which product categories will now be distributed by Esko Safety?

Esko Safety has acquired all product categories except Footwear and Sanitizer.

I have a trading account with Safe-T-Tec and with Esko Safety, where will my billing be sent from.

All billing will be consolidated for Safe-T-Tec and Esko Safety invoices from August 1st 2025. Please contact Esko Safety's Accounts Dept by emailing accounts@eskosafety.com



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I have an account with Safe-T-Tec but not with Esko Safety, will I need to open an account with Esko Safety to continue buying goods from Safe-T-Tec?

Yes, you will need to complete a credit application form for Esko Ltd, to ensure continuous supply of goods.

Please download and complete the Credit Application Form for approval from our website - see the link at the footer of this email.

Once complete, scan and email it back to accounts@eskosafety.com

Will products still be dispatched from Safe-T-Tec in Palmerston North, and will my delivery times change at all?

Initially products will continue to be shipped from Palmerston North until further notice.

Eventually, all stock will be moved to Esko Safety's DC in New Plymouth. Orders dispatched out of New Plymouth and Palmerston North are delivered overnight to all North Island destinations, and generally within 2 days to all South Island destinations.

* Please be aware that if the order is under your freight free order amount, 2 freight charges will apply if product is shipped from both New Plymouth and Palmerston North until further notice.

Our pallet freight provider from Palmerston North will remain PBT, and courier freight provider will change to Post Haste in line with Esko's nationwide service.

What will my Freight Free limit be?

From August 1st, all orders that qualify for freight free will be shipped in accordance with your current Esko terms regardless of where the goods are shipped from.



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Will any products from Safe-T-Tec's range be discontinued?

Esko will review the entire Safe-T-Tec range and where there is duplication in Safe-T-Tec and Esko Safety's product range, rationalisation will be applied. e.g. where both Safe-T-Tec and Esko Safety have a similar glove, the products will be rationalised.

For the most part, the Safe-T-Tec range will remain and be further developed which is exciting!

An update on products that have been marked as Discontinued or Superseded will be provided in August to your company's pricing contact.

Will I have access to the Esko Safety Products range as a Safe-T-Tec customer?

As a Safe-T-Tec Customer, you now have access to the entire Esko Safety product range.

- ✓ Eyewear
- ✓ Hard Hats & Helmets
- ✓ Hearing Protection
- ✓ Respiratory Protection
- ✓ Hand Protection
- ✓ Disposable Coveralls
- ✓ Skin / Sun Protection
- ✓ Traffic Control
- ✓ Safety Tapes
- ✓ Fire Extinguishers

More products to follow in the near future!